

IM-16

quadi<sup>ent</sup>  
Because connections matter.

Letter Opener

**Compact, efficient and quick**



**BACKED BY  
THE EXPERTS**  
Gartner, IDC,  
Forrester, and Aspire



**EXPERIENCE**  
A rich history  
of world-class  
leadership



**PROVEN RESULTS**  
97% customer  
satisfaction  
rate



**EXPERTISE**  
7 trillion  
personalised  
experiences annually

# The secure letter opener

The Quadiant IM-16 letter opener eliminates the problem of damaged documents. That's because the IM-16 is designed to keep the contents of your mail safe while it opens every envelope swiftly.

## Maximise productivity

The Quadiant IM-16 letter opener can operate at speeds of up to 300 letters per minute, so opened mail is delivered faster. Easy to use and ultra reliable, it can handle mixed mail without pre-sorting, and opens a wide range of envelope sizes. Its efficiency gives your staff more time to concentrate on more productive work.

## Save valuable time

There are lots of advantages to getting the right mail to the right desk earlier. Incoming payments are processed faster, boosting your cash flow. Customer queries are answered faster and orders are met sooner, enhancing customer satisfaction and the image of your business.

## Protect valuable contents

While conventional letter openers can easily damage contents, the Quadiant IM-16 uses an innovative method to neatly slit one side of the envelope, leaving no sharp borders. This means the contents are left undamaged and ensures safe handling. And its unique anti-jamming device easily copes with paper clips and staples.

## No time to waste

With its innovative opening method, the IM-16 eliminates waste, leaving no messy scraps of paper littered around the office. Its compact size means you can use it where desk space is limited, and also makes it easy to move and store.



- Automates task of opening incoming mail
- Operates at speeds of up to 300 letters per minute
- Protects valuable contents from damage
- Handles mixed mail without pre-sorting



## SPECIFICATIONS

### Operational efficiency

Speed up to 300 LPM

### Envelope size

Minimum 90mm x 140mm

Maximum 280mm x 400mm

### Thickness

Maximum 4mm

### Dimensions

Height 250mm

Depth 390mm

Width 825mm (inc. catch tray)

Weight 7kg (without catch tray)

### Electrical

Power requirements Operates on 240V, 50/60Hz mains

## Because sustainability matters

True performance isn't only about fast machines and efficient business processes. It's also about being just as innovative when it comes to sustainability. At Quadiant, we've been implementing tangible, high-impact initiatives that cover every level of our business. This includes smarter recycling, reduced energy, valuable research partnerships, lower-impact shipping, social charity and more. We've also been earning the most esteemed standards and certifications in the world, including the prestigious Energy Starlabel. And the best part of all is, we're going to keep on advancing!

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## About Quadiant®

Quadiant is the driving force behind the world's most meaningful customer experiences. By focusing on Intelligent Communication Automation, Parcel Locker Solutions and Mail-Related Solutions, Quadiant helps hundreds of thousands of customers worldwide simplify the connection between people and what matters. For more information about Quadiant, visit [quadiant.com](http://quadiant.com).

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